



**RoamingExpert**  
Global Marine Connectivity Solutions

## **Yacht Crew Deposit - Terms and Conditions**

1. You are required to pay a deposit of 50.00 GBP when registering for a Yacht Crew Contract through the Website. The following terms and conditions apply to any Deposit.

2. The Website is available for business customers and is available for use by consumers. You shall be considered to be a consumer if you are registering for a Contract for personal purposes wholly or mainly outside your trade, business, craft or profession. By using the Website and registering for a Contract, you confirm that:

a. you are doing so as a business customer and in some circumstances as a consumer (as described in this paragraph 2); and

b. (where applicable) you have authority to bind any business on whose behalf you use the Website to register for a Contract.

3. You must pay the full Deposit value at the time of registering for a Contract, in order to complete your registration. The payment instructions are set out on the Website. Without the receipt of your Deposit payment, RoamingExpert shall not accept your registration or issue you a Contract.

4. While RoamingExpert reserves the right to alter the Deposit value from time to time, at the time of your registration, the Deposit is £50.00 (GBP)

5. RoamingExpert will hold the Deposit for the duration of your Contract. RoamingExpert shall not pay interest on your deposit.

6. The Deposit shall not be used for, or deductible from, the cost of any products supplied by RoamingExpert in connection with the Contract (including SIMs) nor delivery or postage costs in respect of such products. Delivery shall be payable on any such products at the rate notified to you by RoamingExpert

7. If you have successfully made all payments under your Contract when due, at the end of your Contract you may request that your deposit is refunded to you. You must request the refund of the Deposit within 12 months from the end of your Contract in order to receive your refund. Refund requests received by RoamingExpert more than 12 months following the

Contract end shall not be honoured. You can make your Deposit refund request by contacting RoamingExpert at **Accounts@roamingexpert.com**

8. RoamingExpert shall credit the Deposit refund within 5 working days of receipt of your refund request, to the original card used for the Deposit payment. If payment to the original card is unsuccessful, RoamingExpert shall contact you to arrange an alternative refund method.

9. If you do not make payments under the Contract when due, RoamingExpert may deduct from the Deposit any amounts owed to RoamingExpert under the Contract (up to 100% of the Deposit). Any amounts refunded to you under paragraph 7 above shall be adjusted to reflect such deductions.