

Crew Mobile Voice & Data Plan 2022

Our NEW voice and data plans are tailored specifically for Superyacht Crew and Seafarers globally. With years of experience and market leading expertise we have unique, price conscious offerings available.

We know your itineraries may change regularly, so we offer all SIM only contracts on a 30-day no commitment tariff – flexibility is key for you. There is no one size fits all, so you can create your own plan depending on your season, home port and individual usage needs. You can upgrade or downgrade contracts to ensure you are on the most cost effective plan at all times.

Long gone are the days of using local cards and continuously switching, we offer a one SIM simple solution. eSIMs are also available for compatible phones.

Please choose your region below to start creating your package:



European



World

Key Points

- Unlimited calls and texts within Europe and inclusive World countries.
- 25GB Data.
- 100 minutes to call any standard number in the World.
- No fair usage policy for permanent roaming.
- Flexible 30 day contract.
- Free EU roaming.
- Uses a UK (+44) number.
- Physical and eSIM compatible.

*SIM Delivery Fee: UK £10.00 / Europe £25.00 / ROW £45.00.

European Mobile Voice & Data Plan 2022

Key points

- £30.00 per month.
- Unlimited calls and texts between European countries.
- 25GB.
- 100 minutes to call any standard number in the world.
- No fair usage policy for permanent roaming.
- Flexible 30 day contract.
- Physical and eSIM compatible.
- 5G where available.
- Spend cap enabled.

* The 100 minute worldwide bundle does not cover calls to the Channel Islands or Isle of Man. Please enquire about a bespoke tariff if you call here regularly.



Inclusive countries

Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus (North & South), Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal (inc. Madeira and the Azores), Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, United Kingdom.



Bolt-On Options

Bolt-ons can be added when required i.e. mid month, but must remain in place until the end of the calendar month.

Any bolt-on added will roll, unless notice has been given to cancel, or an end date given.

Data

Subject to you having an eSIM compatible phone, we can offer the below monthly data bolt-ons:

- 25GB - £25.00
- 50GB - £45.00
- 100GB - £70.00

Calls

If you're running low on Worldwide minutes, purchase an additional 100 minute bundle for £10.00.

This bundle is stackable to cover your calling requirements.

For example, you can add x2 100 Worldwide minute bundles for £20.00.



Daily charge

While out of zone, you will be charged an additional £5.00 charge per day to use your SIM in the following countries:

Additional countries

Afghanistan, Albania, Andorra, Anguilla, Antigua and Barbuda, Argentina, Armenia, Aruba, Australia, Bahrain, Bangladesh, Barbados, Bermuda, Bonaire, Brazil, British Virgin Islands, Cambodia, Canada, Cayman Islands, Chile, China, Colombia, Costa Rica, Curacao, DR Congo, Dominica, Dominican Republic, Ecuador, Egypt, El Salvador, Fiji, French Guiana, Georgia, Ghana, Grenada, Guadeloupe, Guatemala, Guyana, Haiti, Honduras, Hong Kong, India, Indonesia, Israel, Jamaica, Japan, Jordan, Kazakhstan, Kenya, Korea, Kuwait, Laos, Lesotho, Macau, Macedonia, Malaysia, Martinique, Mexico, Moldova, Mongolia, Montserrat, Montenegro, Morocco, Mozambique, Myanmar, Netherlands Antilles, New Zealand, Nicaragua, Oman, Pakistan, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Puerto Rico, Qatar, Russia, Saba, Samoa, Saudi Arabia, Serbia, Singapore, South Africa, South Sudan, Sri Lanka, St Barthelemy, St Kitts & Nevis, St Lucia, St Martin, St Vincent, Suriname, Swaziland, Taiwan, Tanzania, Thailand, Tonga, Trinidad & Tobago, Turkey, Turks & Caicos, UAE, Ukraine, Uruguay, USA, US Virgin Islands, Uzbekistan, Vanuatu, Vietnam.

World Mobile Voice & Data Plan 2022

Key points

- £75.00 per month.
- Unlimited call and texts to UK numbers and numbers within country.
- 25GB – Inclusive data which can be used in any of the countries listed below.
- 100 minutes to call any standard number in the world.
- No fair usage policy for permanent roaming.
- Flexible 30 day contract.
- Physical and eSIM compatible.
- 5G where available.
- Spend cap enabled.

* The 100 minute worldwide bundle does not cover calls to the Channel Islands or Isle of Man. Please enquire about a bespoke tariff if you call here regularly.



Inclusive countries

Caribbean Islands | Anguilla, Antigua and Barbuda, Aruba, Barbados, Bermuda, Bonaire, British Virgin Islands, Cayman Islands, Curacao, Dominica, Dominican Republic, El Salvador, Grenada, Guadeloupe, Guyana, Haiti, Jamaica, Martinique, Montserrat, Puerto Rico, Saba, Saint-Barthélemy, Sint Eustatius, Sint Maarten, St. Kitts and Nevis, St. Lucia, St. Martin, St. Vincent, Trinidad and Tobago, Turks and Caicos Islands, US Virgin Islands.

Central and South America | Argentina, Brazil, Chile, Colombia, Costa Rica, Ecuador, El Salvador, French Guiana, Guatemala, Honduras, Nicaragua, Panama, Peru, Suriname, Uruguay.

Europe | Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus (North & South), Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal (inc. Madeira and the Azores), Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, United Kingdom.

Other countries covered | Albania, Australia, Canada, Mexico, New Zealand, South Africa, Turkey, USA.



Bolt-On Options

Bolt-ons can be added when required i.e. mid month, but must remain in place until the end of the calendar month.

Any bolt-on added will roll, unless notice has been given to cancel, or an end date given.

Data

Subject to you having an eSIM compatible phone, we can offer the below monthly data bolt-ons:

- 25GB - £55.00

Calls

If you're running low on Worldwide minutes, purchase an additional 100 minute bundle for £10.00.

This bundle is stackable to cover your calling requirements. For example, you can add x2 100 Worldwide minute bundles for £20.00.



Daily charge

While out of zone, you will be charged an additional £5.00 charge per day to use your SIM in the following countries:

Additional countries

Afghanistan, Andorra, Armenia, Bahrain, Bangladesh, Cambodia, China, DR Congo, Egypt, Fiji, Georgia, Ghana, Hong Kong, India, Indonesia, Israel, Japan, Jordan, Kazakhstan, Kenya, Korea, Kuwait, Laos, Lesotho, Macau, Macedonia, Malaysia, Moldova, Mongolia, Montenegro, Morocco, Mozambique, Myanmar, Netherlands Antilles, Oman, Pakistan, Papua New Guinea, Paraguay, Philippines, Qatar, Russia, Samoa, Saudi Arabia, Serbia, Singapore, South Sudan, Sri Lanka, Swaziland, Taiwan, Tanzania, Thailand, Tonga, UAE, Ukraine, Uzbekistan, Vanuatu, Vietnam.

Out of Zone Charges

Zone	Roamed call made back to UK & in country	Roamed call made out of country (out of zone for Europe)	Roamed call received	Roamed text
European	-	£0.50	-	-
World	-	£0.50	-	-
World Plus	-	£0.50	-	-
World Zone 1	£1.20	£1.20	£0.90	£0.25
World Zone 2	£1.50	£1.50	£1.25	£0.50
World Zone 3	£2.00	£2.00	£1.80	£0.50
World Zone 4	£2.00	£2.00	£1.80	£0.50

World Zone Data Costs

	World Zone 1	World Zone 2	World Zone 3	World Zone 4
Cost per MB	£0.12	£0.50	£1.50	£6.00

World Zone Countries

World Zone 1: Azerbaijan, Bahamas, Benin, Botswana, Brunei, Central African Republic, Chad, Congo, French Guiana, French Polynesia, Gabon, Gambia, Guam, Iran, Iraq, Ivory Coast, Kosovo, Madagascar, Micronesia, Niger, Nigeria, Palestine, Rwanda, Solomon Islands, Sudan, Tajikistan, Togo, Uganda, Venezuela, Yemen, Zambia.

World Zone 2: Algeria, American-Samoa, Belarus, Bolivia, Cameroon, Guinea, Guinea-Bissau, Kyrgyz Republic, Liberia, Malawi, Mauritania, Mauritius, Senegal, Seychelles, Sierra Leone, South Korea.

World Zone 3: Burkina Faso, Burundi, Cape Verde, Libya, Mali, Namibia, Nepal, Tunisia, Zimbabwe.

World Zone 4: Angola, Ascension Islands, Australia - Norfolk Island, Belize, Bhutan, Comoros, Cook Islands, Cuba, Djibouti, Equatorial Guinea, Ethiopia, Falkland Isles, Greenland, Lebanon, Maldives, New Caledonia, Norway MCP Cruise Ships, On Air, On Waves, Palau, Sao Tome & Principe, Somalia, Syria, Timor, Turkmenistan.

Alerts

In order to help minimise the possibility of bill shock, we have powerful alerting tools available:

Email and/or text alerts will be sent for the following:

- When 50%, 75%, 90% and 100% of the inclusive data has been used.
- When £15 and £50 of call charges have been accrued.

A £50 bill limit will be in place to ensure that large bills cannot be run up whilst in the ROW zones. For more information on how the bill limit operates, please refer to our FAQ sheet.

Access to our billing portal where you can monitor your usage/spend and view historic invoices.

Additional Services

- Vessel 4G data plans.
- GSM Voice Lines.
- Hardware specialist and Pepwave authorised reseller.

For further details on any of our additional services please get in touch using the links below.

* All prices quoted exclude VAT. If applicable, the VAT rate applied will be determined by your billing address.

